THE HQ COMPANIES

Posted May 11, 2021



In 2019, more in the U.S. died from substance use (alcohol/other drugs)—that's 561 deaths/1M population—than those who died in car accidents (117 deaths/1M population) ...and these numbers are pre-Covidi. In 2020, 29% increased their alcohol drinking, with the majority of those already anxious or depressedii. That's a growing 5 to 1 drug deaths to car deaths.

Over 75% of the world's workforce are now feeling burnout and/or mental health issues with the majority of those saying they're having problems sleeping. Over 80% of youngest workers (ages 22 to 25) are having deteriorating mental healthⁱⁱⁱ to the point that they're becoming part of the YOLO^{iv}—you only live once—economy, quitting lucrative traditional careers for adventure, fun, risk. Women, especially working moms, have left—nearly 2.2 million^v—the workforce and many are highly stressed^{vi}. People of color have all of above, social injustices, AND there are few therapists of color or trained in cultural differences to help out^{vii}.

WE is the answer to surviving this pandemic, now in its second year.

WE as in <u>Wellness</u> Being programs, apps, podcasts, and outsourced or completely guaranteed confidential EAP^{viii}. Other potential sources of taking the stress out of working in this pandemic include two timeless well-proven methods known for reducing fatigue and burnout:

- **FLOW opportunities**: Mihaly Csikszentmihalyi created the term and authored the book *FLOW*^x. An excellent way to present these complete immersions in one activity is by offering performance improvement **micro-learning** (learning in bite-sized pieces that makes the transfer of learning 17% more efficient and 50% less expensive to develop) and **gamification opportunities**^x (turning a learning experience into a game). While totally immersed in the experience, the rest of a person's environment fades away in the enjoyment of the activity...all the while increasing adoption and use of knowledge and tools that will enhance employee performance, engagement, and satisfaction.
- Mindfulness opportunities: Ellen J. Langer created the term and authored the book Mindfulness^{xi}. The exact opposite of being immersed in one activity, mindfulness is an active thought process that creates new categories and opens up new possibilities by looking at new information and by enlarging perspectives. In this changing world, having employees relabel business initiatives—from old shareholder perspectives to new ESG stakeholders, such as the creation of new DEI initiatives—will engage employees in creating ways to smooth and build relationships that break groupthink, which enhances profitability. Mindfulness helps employees brainstorm analogies—like rethinking the traditional hospital building into something more like an automobile assembly factory where sick people come in one end and emerge healthy on the other end, resulting in less germs and more time efficient processes. Employees feel empowered by helping creating these choices that will lead to enhanced productivity, lower costs, and happier stakeholders.

Totally confidential EAP/wellness programs combined with stress-reducing complete flow immersion learning experiences and out-of-the-box creative mindfulness thinking—yes, they're part of the solutions as to how WE can survive **thrive** in year 2 of this pandemic.

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